



BAY ANESTHESIA
GROUP
THE CARE YOU NEED, WHERE YOU NEED IT

Bay Anesthesia Payment Policy

Bay Anesthesia Group is a PRIVATE, FEE FOR SERVICE practice and does NOT accept insurance. All anesthesia fees are due in full on the day of service. Any remaining balances due will be automatically charged to the card on file on or after the day treatment is completed.

Deposits are non-refundable once they have been applied to a confirmed day of treatment.

There will be times when payment will be required in full on the estimated anesthesia fees prior to the day of service, which is outlined below:

1. **When a patient No Shows for a scheduled appointment or Cancels a Confirmed appointment-** If a patient No Shows for their scheduled appointment or Cancels their confirmed appointment date, they will automatically forfeit their initial \$300/\$500 non-refundable deposit. Bay Anesthesia reserves the right to require payment in full for the estimated anesthesia fee upfront in order to be placed back on the schedule. This estimate will be based on the estimated treatment time from your Dental Office plus an additional 30 minutes of working anesthesia time for our Doctor. Following treatment, any additional fees due will be automatically charged to the same card on file. If the estimated payment received exceeds the total due, a refund will be issued back to the original payment method.
2. **When a patient Reschedules a Confirmed appointment -** If a patient Reschedules a confirmed appointment with less than 2 weeks notice, they will automatically forfeit their initial \$300/\$500 non-refundable deposit and be required to pay a new non-refundable \$300/\$500 deposit on the rescheduled appointment. Bay Anesthesia reserves the right to require payment in full for the estimated anesthesia fee upfront to schedule and confirm the new appointment. This estimate will be based on the estimated treatment time from your Dental Office plus an additional 30 minutes of working anesthesia time for our Doctor. Following treatment, any additional fees due will be automatically charged to the same card on file. If the estimated payment received exceeds the total due, a refund will be issued back to the original payment method.
3. **When a patient Fails to Follow the Eating & Drinking Guidelines on their procedure day, also referred to as an NPO Violation -** If a patient violates NPO on their scheduled procedure day, they will automatically forfeit their initial \$300/\$500 non-refundable deposit and be required to pay a new non-refundable \$300/\$500 deposit on the rescheduled appointment. Bay Anesthesia reserves the right to require payment in full for the estimated anesthesia fee upfront to schedule and confirm the new appointment. This estimate will be based on the estimated treatment time



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from your Dental Office plus an additional 30 minutes of working anesthesia time for our Doctor. Following treatment, any additional fee due will be automatically charged to the same card on file. If the estimated payment received exceeds the total due, a refund will be issued back to the original payment method.

Schedules permitting, Bay Anesthesia may offer to see the patient later that same day. In this case, the initial \$300/\$500 non-refundable deposit will remain forfeited and the total anesthesia fee will be due upon completion of treatment that day.

4. **When a patient Fails to Make Contact in a Timely Manner to complete the Check-In process** - If a patient has been contacted multiple times with no return response and has not completed their paperwork and/or deposit in the required timeframe, Bay Anesthesia reserves the right to require payment in full for the estimated anesthesia fee upfront to schedule and confirm the new appointment. This estimate will be based on the estimated treatment time from your Dental Office plus an additional 30 minutes of working anesthesia time for our Doctor. Following treatment, any additional fees due will be automatically charged to the same card on file. If the estimated payment received exceeds the total due, a refund will be issued back to the original payment method.

5. **When a patient Refuses to Provide Designation of Financially Responsible Party Information during the registration process** - In lieu of providing sufficient Designation of Financially Responsible Party information (Name/DOB/SS#/Home address/Employer), patients may choose to pay the total estimated anesthesia fees upfront to confirm their scheduled appointment. This estimate will be based on the estimated treatment time from your Dental Office plus an additional 30 minutes of working anesthesia time for our Doctor. Following treatment, any additional fees due will be automatically charged to the same card on file. If the estimated payment received exceeds the total due, a refund will be issued back to the original payment method.

At our discretion, Bay Anesthesia reserves the right to request payment in full on the estimated anesthesia fees for any patient.

Should you have any questions or concerns, please feel free to contact our office at (650) 282-4171.